



Private Ruling Application – Feedback Survey

Please complete this Feedback survey as this will assist FRCS in improving the delivery of our services

Private Ruling Application Number (optional):

How would you rate the service that was provided in relation to your Private Ruling?

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	4	3	2	1
(Excellent)	(Good)	(Satisfactory)	(Needs Improvement)	(Poor)

If you have selected 1,2 or 3 please provide any suggestions where FRCS can improve its service in relation to the issuance of Private Rulings:

Please make your selection for the following questions:

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
FRCS had communicated in a timely and effective manner	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The ruling addressed the issues on which the ruling was sought	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The prescribed fee was reasonable and proportionate to the complexity of the matter	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I/We are satisfied with the overall delivery of the Ruling service.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Any other comments:

Thank you for your time