



**FIJI REVENUE AND
CUSTOMS SERVICE**

PRESS RELEASE

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FRCS ANNOUNCES NEW SERVICES ON TAXPAYER ONLINE SERVICES (TPOS)

The Fiji Revenue and Customs Service (FRCS) is increasing its online service offering with the automation of two new processes from 4 January 2021.

The new services that will be available online from January 4 are the Taxpayer Requests for Social Responsibility Tax (SRT) Ring Fencing and Special Tax Rate.

Customers, who wish to access these services will therefore no longer have to physically visit the Tax Office to access them in the new year, but will be able to simply log on <http://mytpos.frs.org.fj> to the Taxpayer Online Services and apply.

“The implementation of new service modules on the Taxpayer Online Services is a significant achievement for FRCS and a demonstration of our commitment to be a contemporary service oriented Organisation,” said the Acting CEO, Ms Fane Vave.

Services that are currently available online Tax Compliance Certificate (TCC), Taxpayer Requests for Remission of Penalties, Requests for Time to Pay Arrangements and Requests for Clarification, Environment and Climate Adaptation Levy (ECAL), Fringe Benefit Tax, Telecommunications Levy, Value Added Tax (VAT) and Taxpayer Registration.

Ms Vave encouraged taxpayers to use its online services and also update their information related to a change in taxpayer position, situation, or status on TPOS to ensure it is current and accurate. This will allow FRCS to enhance its services to its customers. Taxpayers can update their information on <https://www.frcs.org.fj/my-portals/new-taxpayer-online-portal/>.

Members of the public can also access tutorial and webinar videos on the online processes of the various tax types on <https://www.frcs.org.fj/our-services/taxpayer-online-service-tpos/tpos-tutorial-videos/> and

<https://www.frcs.org.fj/our-services/taxpayer-online-service-tpos/webinar-sessions/>.

FRCS also encouraged all taxpayers to contact FRCS on 1326 or info@frcs.org.fj, should they require any assistance on Taxpayer Online Services.

For further information, please email publicrelations@frcs.org.fj.

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